PHARMAQ part of zoetis



# Advancing care for fish











# PHARMAQ





## **Advancing care**

We make aquaculture progress with our passion for science and supporting our customers around the world with our dedication to fish health.

We are a dynamic and innovative organisation and take pride in supplying premium products and value added services to our global customers. Rapid growth and development of a global aquaculture industry creates challenges and the need for continuous improvement. Our willingness to change nurtures flexibility and motivation - for the benefit of all.



## **Nurturing the future**

We are motivated by a better tomorrow – for our colleagues, customers and communities. Through commitment, collaboration and partnership we pursue a more sustainable future for business, animals, the planet, and humankind.

Our dedicated people drive our success. We create a working environment that encourages ownership and allows colleagues to feel satisfied from seeing and measuring the impact of their achievements on the success of our company, our customers, their businesses and the growing aquaculture industry.



### Strengthening the bond

We are guided by our love for animals. We believe the deep bonds and connections between humans and animals are intrinsic to our humanity, society and health of our planet.

# **Key facts**

**375** 

375 dedicated employees

36+

more than 36 years of dedicated r&d on fish health and vaccines

35+

more than 35 fish vaccines developed and produced in Norway

2 Billion
fish vaccine doses delivered

in 2020

### Our core beliefs form the foundation of our culture

Our colleagues make the difference

Always do the right thing

**Customer obsessed** 

Run it like you own it

We are one Zoetis



#### We are proud to make aquaculture progress

#### **Our characteristics**

#### Diverse product portfolio

We have a diverse and durable product portfolio comprised of innovative and advanced vaccines and therapeutics complemented by diagnostic products and biodevices for the aquaculture industry, supported by technical services.

#### Global leadership and scale

We are proud to market our products globally, giving veterinary professionals and fish farmers access to our innovative product portfolio and technical expertise on a global scale.

#### Three interconnected capabilities

#### **Direct customer relationships**

We strive to build strong relationships through direct interaction with our customers. Our sales and technical service professionals seek to delight our customers, listening to their needs and concerns and helping them succeed.

#### Innovation

We are committed to researching and developing ever-better solutions to address our customers' most pressing fish health challenges and deliver real value to their businesses.

# High-quality manufacturing and supply

We know our customers depend on a reliable supply of high-quality products. We have built an efficient global manufacturing and supply network of internal sites and external partners to meet our customers' expectations.

# Contibuting to a safe and sustainable food supply

# Proud contributor to safe and healthy seafood

Fish remains the most consumed animal source of protein worldwide. We firmly believe in further growth of the global aquaculture industry. A decline in the capture of wild fish and the increasing human global demand for food is creating a gap in the supply of seafood. This gap can be bridged by commercial aquaculture. Healthcare spending is expected to increase as productivity of fish farming becomes more efficient to address the rising global demand for protein.

Fish health management tools are key for a sustainable and profitable industrialization and growth in aquaculture. A broad range of tools and solutions are necessary to keep fish healthy thoughout the life cycle. Investment in R&D creating innovations are key to success.

We have a continuous focus on bringing new and innovative products to the market, to support our customers in building a sustainable and profitable fish farming industry.

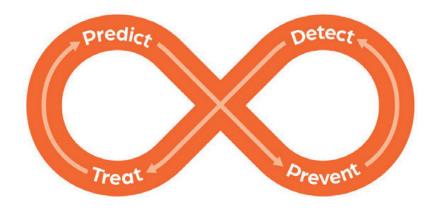
## **Innovations with purpose**

Our innovative drive is based on the aquaculture industry's need to produce sustainable, safe and healthy seafood.

We are a dynamic and innovative organisation and take pride in supplying premium products and value added services to our global customers.

# Innovations across the continuum of care

We are committed to help fish farmers and veterinarians to keep fish stocks healthy.
Our broad R&D capabilities place us in a unique position to serve their needs throughout the entire continuum of fish healthcare.



We can help to Predict challenges before they take effect; Prevent disease occurring; Detect challenges early and; Treat disease swiftly and effectively.





# Proud to be a reliable, trusted provider

# Finding solutions together with customers

We use our global scale and local presence to our customers' advantage working alongside them, listening to their most pressing challenges and developing solutions to best address their needs.

We take pride in being flexible and create customer satisfaction through high quality service and products. By preventing or treating against diseases our products contribute to improving fish welfare as well as environmental and food safety. As a result, farmers can grow their business and improve their productivity.

By combining our broad competencies, experiences and the commitment of our people with dynamic decision processes and ability to adapt to changes, we will remain at the forefront of new technologies and product launches.

Specific diseases in different species and regions need separate vaccines and therapeutic solutions.

Our products and services are important for fish farmers because they help to maintain fish health at its highest level.

We provide:
Vaccines
Therapeutics
Diagnostics
Biodevices
Training
Services

We support:
Salmon
Sea Bass
Sea Bream
Tilapia
Trout
Cleaner fish
Pangasius

zoetis



# **Advancing our** innovative fish health solutions

# Proud to support the aquaculture industry

We support those who raise and care for fish with a range of products and services that offer tangible solutions to the many health and productivity challenges they face every day.

# PHARMAQ

Analytiq

We support healthy growth in aquaculture with focused research, targeted analysis and innovative fish health solutions.

# PHARMAQ

part of **zoetis** 

Proud to be global leader in vaccines and innovation for aquaculture, dedicated to support its customers and their businesses.

# PHARMAQ

Fishteq

**Innovator and** manufacturer of high quality vaccination machinery, equipment and offers vaccination services.



# We make aquaculture progress



**PHARMAQ HEADQUARTERS** 

customer service Tel: +47 23 29 85 00 PHQ.customer.service@zoetis.com PHARMAQ part of **zoetis** 

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